cencora
World Courier

World Courier
All the facts, one place

We are united in our responsibility to create healthier futures

50+
countries with dedicated teams on the ground

4,000+
team members

120+
company-owned facilities globally

190+
countries reached with 487,000+ shipments a year*

Who is World Courier?

- World Courier provides specialty logistics services to drive the clinical and commercial success of our partners around the globe
- For over 50 years, we have delivered peace of mind through world-class supply chain programs, transport services, and storage for time and temperature-sensitive products
- More than 4,000 company team members worldwide
- Over 120 company-owned facilities across more than 50 countries
- Part of Cencora (formerly AmerisourceBergen) since 2012
- Global certification against three major Good Distribution Practice (GDP) standards

World Courier - at a glance

- We deliver a shipment every minute
- Trusted by the biggest names in pharma
- The largest owned network in specialty logistics
- Over 487,000 shipments made each year to over 190 countries
- Cencora's network of global businesses has distributed more than 100 million COVID-19 vaccine doses across more than 30 countries

Our services

- Pre-clinical, clinical, and commercial transport
- Cell and gene therapy (CGT)
- Comparator sourcing
- Direct-to-patient (DtP)
- Laboratory logistics
- Storage and distribution
- Third-party logistics (3PL)

What we deliver

- Preclinical samples
- Investigational supplies
- Investigational drugs
- Clinical specimens
- Advanced therapies
- Active pharmaceutical ingredients (APIs)
- Commercial drugs

Global logistics

- Individually handled, dedicated transportation
- Variety of transport modes (airfreight, on-board courier, ground transportation)
- Standardized global supply of packaging components and replenishment strategy
- Worldwide network of company-owned facilities and offices

Global consultancy

- Clinical trial project planning and management
- Temperature control and temperature monitoring knowledge, technology, and bespoke solutions
- Customs expertise and brokerage service
- Trained local staff, infrastructure, language, and expertise
- Regulatory advisory and compliance

World Courier clinical supply solutions

- Global network of 22 GxP-compliant storage facilities
- Validated storage
  - Controlled ambient (+15°C to +25°C)
  - Refrigerated (+2°C to +8°C)
  - Frozen (-25°C to -15°C)
  - Deep frozen (below -60°C, -20°C)
  - Cryogenic (-196°C, -180°C to -120°C)

*Figures based on World Courier data for all shipments for the US financial year 2022. (Oct 2021 – Sept 2022)

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